

Jira Integration

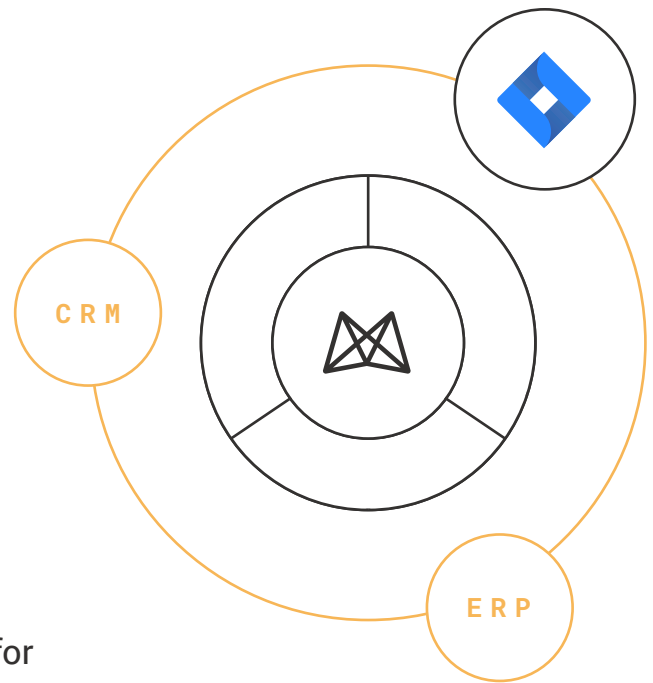
Mavenlink's JIRA integration makes it possible for organizations to automatically synchronize project information between the two applications.

Project status, logged time, and user communication (comments) can be transferred between Mavenlink and JIRA on a configurable schedule.

BENEFITS

The Mavenlink-JIRA integration allows project teams to perform activities in the application of their choice, while relying on either application to accurately present project information.

- Improve communication between team members using different systems
- Increase efficiency by avoiding redundant data entry through bidirectional communication between the two systems
- Improve reliability on the accuracy of information in each system
- Improves visibility into project activity
- Eliminate manual/double data entry
- Insight into the status of development efforts
- Understand the cost of delivery hours
- Aggregate portfolio view



Jira Software

AVAILABILITY & ACCESS

Once the integration has been activated by a Solutions Engineer, the integration will be administrator-configurable using the Mavenlink Integrations web-based user interface.

Mavenlink Requirements

Premier and Enterprise accounts only

JIRA Requirements

JIRA Cloud and JIRA Server customers only

Enable account to allow remote API connections in General Settings

JIRA instance must be accessible through the web

GET A COMPLETE VIEW OF YOUR PIPELINE AND PROJECTS

Functional Capabilities

- Map Mavenlink workspace to JIRA project
- Issues in JIRA become tasks in Mavenlink and vice versa
- Map Mavenlink workspace to JIRA Board
- Sprints in JIRA become tasks in Mavenlink and vice versa
- User stories in JIRA become nested subtasks in Mavenlink and vice versa
- Subtasks in JIRA become second-level subtasks in Mavenlink and vice versa
- Create and update tasks and subtasks in Mavenlink / issues and stories in JIRA
- Create and update comments
- Create time entries in Mavenlink from time logged in JIRA
- Create and update sprints (Agile scenarios only)
- Configurable mappings for different task types (milestones, deliverables, issues, etc.) and statuses (not started, started, completed)
- Configurable mappings for syncing Jira native and custom fields with Mavenlink native and custom fields
- Multiple Jira account services support

CONFIGURATION OPTIONS

Schedule data sync between Mavenlink and JIRA

Select whether to send time entries from JIRA to Mavenlink

Select whether to send Issue ID from JIRA to Mavenlink

Select whether to send Epic information from JIRA to Mavenlink

Select whether to send Version information from JIRA to Mavenlink

Select whether to sync comments

Select whether to sync subtasks

Map specific field value pairs for certain fields (e.g. task statuses) between the two systems

Map Mavenlink users to JIRA users

Apply custom filters using Mavenlink API filters and JIRA JQL

Schedule data sync between Mavenlink and JIRA

Ability to clone scenarios to facilitate ease of creating multiple scenarios

Field Mappings

Time Entries

Mavenlink Field	Direction	JIRA Field
Date Performed	◀	Date Started
Time	◀	Time Spent
Billable	◀	N/A (user configurable)
Notes	◀	Comment

Issues

Mavenlink Field	Direction	JIRA Field
Title	◀▶	Summary
Description	◀▶	Description
Time Estimate	◀	Original Estimate
Due Date	◀▶	Due Date
State	◀	Status
Assignee	◀▶	Assignee
Custom Field, Native Field	◀	Custom Field, Native Field

Sprints

Mavenlink Field	Direction	JIRA Field
Title	◀▶	Summary
Start Date	◀▶	Start Date
Due Date	◀▶	End Date
State	◀	State (Past, Active, Future)

Field Mappings

Comments

Mavenlink Field	Direction	JIRA Field
Message	◀▶	Message

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Call (800) 860-9544 or visit mavenlink.com/integrations

